

# Terms and Conditions of Launceston Leisure and Aquatic Swim and Survive School

- Swim School prices include entry for the participating student and accompanying adults and family members to spectate.
- Adults and family members wishing to swim while at the centre must pay the appropriate entry fee at the Customer Liaison Counter.
- All children must be supervised by a responsible adult whilst at Launceston Leisure and Aquatic. This includes before, during and after their scheduled class time. Children will not be accepted into lessons if their responsible adult is absent.
- Refunds will only be provided for medical reasons (medical certificate required) or relocating outside the Launceston area. Refunds will only be provided when students are forced to cancel and withdraw for the remainder of the program.
- Direct debit bookings continue until cancellation is received in writing.
- Upfront bookings cease on the last class. Re-enrolment must be received prior to last lesson.
- Class spaces cannot be held or suspended. Payment is required to secure a booking.
- Prior notification must be given if a child is to miss a lesson.
- The allocation of Family Credit is at the discretion of the Swim School Coordinator.
- Student must wear appropriate swimwear and a swim cap.
- Children who normally wear a nappy are required to wear some form of aqua nappy while in the water.

## **Personal Information Protection Statement**

1. Personal information is managed in accordance with the Personal Information Protection Act 2004 and may be accessed by the individual to whom it relates, on request to Launceston City Council.
2. Information can be used for other purposes permitted by the Local Government Act 1993 and regulations made by or under that Act, and, if necessary, may be disclosed to other public sector bodies, agents or contractors of Launceston City Council, in accordance with Council's Personal Information Protection Policy (17-Plx-005).
3. Failure to provide this information may result in your application not being able to be accepted or processed.