

**Council Meeting - Agenda Item 9.1 - Attachment 2  
Representations - 167-169 Cambridge Street, West Launceston**

**From:** "PlanningAlerts" <contact@planningalerts.org.au>  
**Sent:** Sun, 03 Oct 2021 17:18:02 +1100  
**To:** "Council" <council@launceston.tas.gov.au>  
**Subject:** Comment on application DA0314/2021

## **For the attention of the General Manager / Planning Manager / Planning Department**

Application DA0314/2021  
Address 167-169 Cambridge Street West Launceston, TAS, 7250  
Description Vehicle fuel sales and service - Extend operating hours to 24/7 (Self-serve fuel sales only 10pm-5am)  
Name of commenter virginia wright  
Address of commenter [REDACTED]  
Email of commenter [REDACTED]

### **Comment**

I am very worried about the increased nighttime traffic this will cause, as I live on the [REDACTED] leading from the centre of Launceston to this petrol station. There is no other nighttime activity in the neighbourhood and no other business activity of any kind, so 24/7 traffic will be an entirely new and extremely unwelcome development.

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This comment was submitted via PlanningAlerts, a free service run by [the OpenAustralia Foundation](#) for the public good. [View this application on PlanningAlerts](#)



**From:** "Hayley Jaggard" [REDACTED]  
**Sent:** Tue, 12 Oct 2021 14:03:48 +1100  
**To:** "Contact Us" <contactus@launceston.tas.gov.au>  
**Subject:** Objection to planning application  
**Attachments:** Objection to Planning application DA0314 2021- H Jaggard.pdf

Hi,  
Please see attached my objection to a development application at 167-169 Cambridge street,  
West Launceston  
Thank you,  
Hayley Jaggard

General Manager  
City of Launceston  
PO Box 396  
Launceston  
TAS 7250

Dear Launceston City Council,

**OBJECTION TO:**

**Planning application DA0314/2021**

**Extend operating hours for 167-169 Cambridge Street, West Launceston**

Please see below my objections to extending the operating hours of the West Launceston Shell Service Station.

1. Increased Traffic Congestion & Antisocial behaviour

The Shell service station in West Launceston (previously a BP Service station when I purchased my property) has had a considerable increase in customer base in the nearly 4 years I have lived at my property. The service station has contributed to making Cambridge Street much busier than previous years. I fully accept and understand this during business hours, and support the business growing.

Unfortunately, the customers which the service station attracts between 10pm-5am are not always the quietest or respectful of the residential area they are in. The applicant outlined on average 5-6 users of the service station each night between Jan 2021-May 2021, although it only takes 1 of those to cause disturbance. On a weekly basis there is loud music, yelling and general antisocial behaviour, including hoons and burnouts which happen after the customers fill their cars up with fuel. I cannot imagine how bad it will become if the customer base increases further. I have rung the police multiple times to report incidents of noise complaints and general loitering at the service station, as well as had contact with the council in regard to this, and have video and photo proof to support this.

2. Proof of need

The service station sits well amongst residential properties, with the closest commercial/businesses being small supermarkets/food outlets which all close by 9pm.

Launceston city has 2 service stations which operate 24/7 already which are both within 4km of Cambridge street and are suitably located in the central city. Service stations in Glen Dhu, Kings Meadows and Prospect, all of which are located next to or nearby other commercial businesses all close at the latest of 9pm, with no 24/7 payment option.

Based on this, does a residential area really need a service station open for filling between 10pm-5am?

West Launceston, specifically Cambridge street and Vaux streets are full of families and elderly residents who choose to live in a residential street without needing the added disturbance after 10pm that the 24/7 bowser is already causing.

Please also note, the service station has been illegally operating outside of the permitted hours for some time now, and without consideration for their neighbours through any consultation. A possible solution is to trial the service station be manned at all hours in an attempt to limit the antisocial behaviour, although with the little money made compared to wages between 10pm-5am, this may not be a viable business option.

I am happy to discuss further.

Regards  
Hayley Jaggard

**From:** "Bob Davies" [REDACTED]  
**Sent:** Sun, 17 Oct 2021 11:29:38 +1100  
**To:** "Contact Us" <contactus@launceston.tas.gov.au>  
**Subject:** Da 0134/2021 application v r Kumar pasture

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My name is Susan Davies I live at [REDACTED]  
[REDACTED] I wish to object to a planning permit for  
the service station to extend the hours 24/7 .there will be extra noise what with more people  
loitering around.what specks to insure noise levels for residential areas. The loud sounds now are  
bad enough so if extended hours it will be worse.some car owners don't care how much they rev  
their engines when they have filled up.. [REDACTED] please take into consideration  
this objection.ph [REDACTED]

[Sent from Yahoo Mail on Android](#)

**From:** "Dwayne Lowe" [REDACTED]  
**Sent:** Wed, 20 Oct 2021 06:19:46 +1100  
**To:** "Contact Us" <contactus@launceston.tas.gov.au>  
**Subject:** Notice of planning permit DA0314/2021

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To whom it may concern,

I am contacting in regards to the application DA0314/2021 for extended operating hours to 24/7. Firstly I love this service station and its a credit to the owner to have built a great little business. I have no problem with the business owner opening from 6 till 10 with a staffed premises. I do however have issues with the after hours self serve. Since the self serve has been in place there has been a sharp increase in disruptive and antisocial behaviour by hooners and youths. Usually these people turn up in groups to fill up and tend to hang around for a while. There have been intoxicated passengers who are yelling and carrying on. There have been instances where bottles have been thrown and more often than not they have car stereos turned up and do burnouts and wheelies when they leave. I don't think it's an appropriate setting for this kind of business operation that attracts the kind of people it does after hours especially in a suburban family area with also many elderly residents.

There had also been instances (which have thankfully ceased) where fuel deliveries were coming after hours and sometimes quite late like 11pm during weeknights. This wasn't an appropriate time for a semi to be making its associated engine noise, letting out airbrakes and using its fuel pump. Once again, it's a residential area with working families and elderly residents and I am concerned that with a green light for 24hr operation these may start again.

I know it's probably beside the point and by no means any fault of the service station, but I am going to use this time to make the council aware that the traffic has increased in the area due to the success of the service station. We unfortunately have real issues with hooning and speeding behaviour along Cambridge street on any given day. There have been two 't-bone' accidents at the intersection where the service station is situated and I would be confident in what I see daily that it's only a matter of time before there is another and someone gets seriously injured. There may need some consideration for some other traffic management maybe even speed humps along the street to slow down drivers?

Anyway, I am a continued customer and supporter of the business. I wish them all the best but I do not support the 24 hour operation

Kind regards,

Dwayne  
[REDACTED]

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