

Pensioner Rate Remission 2025/2026 Application

Local Government (Rates and Charges Remissions) Act 1991 & Local Government Act 1993

Name											Name ID Office Use	
Pension No.											Date of Grant	/ /
Phone No.											Date of Birth	/ /
Email												

Property Address											Property ID.	
------------------	--	--	--	--	--	--	--	--	--	--	--------------	--

As at 1 July 2025 I held one of the following valid concession cards (<i>a copy must be attached</i>)												
Health Care Card												<input type="checkbox"/>
Pensioner Concession Card												<input type="checkbox"/>
Veterans' Affairs Gold Card endorsed as War Widow/Widower or TPI												<input type="checkbox"/>

and I owned and occupied the property as my principal place of residence.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
If <u>no</u> above , were you liable for rates on the above property and:		
a Life Tenant (<i>attach a copy of your Life Tenancy Agreement</i>) or,	Yes <input type="checkbox"/>	No <input type="checkbox"/>
an Occupier (<i>attach written consent from the owner</i>) or,	Yes <input type="checkbox"/>	No <input type="checkbox"/>
a resident of a prescribed institution (e.g. nursing home - <i>for a maximum of 2 years</i>)	Yes <input type="checkbox"/>	No <input type="checkbox"/>

I was in Australia on 1 July 2025.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I want future rates notices emailed to me.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I want a reprint of my rates notice.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Office Use Only

Processed By	
Smart Card	
Dog Registered	

File No.					
EO		OD		Box	
Doc. No.					
Action Officer:			Date Received:		
M Gillam					

Conditions

This application is subject to approval by Department of Treasury and Finance. If on investigation it is revealed you were not entitled to receive the remission you will be notified and required to repay the amount of the remission. You may provide the Council with further information if you believe the grounds for refusal were incorrect. If your claim is still refused you may formally object to the State Revenue Office, if this is unsuccessful you have the right to appeal to the Magistrates Courts for the objection to be reviewed.

If you lose your entitlement to a Centrelink Pensioner Concession card, Health Care card or Veterans' Affairs gold card endorsed TPI or War Widow/er; or are no longer living at the property at 1 July of any financial year you are required to notify the Council. If you fail to notify the Council of such changes, or if you make a false and misleading statement, the Commissioner of State Revenue may impose a fine.

You should also note that if you are out of the country temporarily, as at 1 July in a particular year, you will be required to reapply for a rate remission in the following year.

Declaration

I (customer name) _____ authorise:

- the City of Launceston (the council) and the Department of Treasury and Finance (Treasury) to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the council and Treasury to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to the council and Treasury.

I understand that:

- the agency will disclose personal information to the council and Treasury including my name/address/payment type/payment status and concession card type and status to confirm my eligibility for a rates remission;
- this consent, once signed, remains valid while I am a customer of the council unless I withdraw it by contacting the council or the agency. I can get proof of my circumstances/details from the agency and provide it to council and Treasury so my eligibility for a rates remission can be determined;
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rates remission provided by the council and Treasury.

Applicant's Signature		Date	/	/
------------------------------	--	-------------	---	---

By signing this application, you are certifying that the information supplied is true and correct to the best of your knowledge.

Please return the completed form, along with a copy of your concession card, to either
contactus@launceston.tas.gov.au or by visiting our Customer Service Centre.

Personal Information Protection Statement

As required under the Personal Information Protection Act 2004

1.	Personal information is managed in accordance with the Personal Information Protection Act 2004 and may be accessed by the individual to whom it relates, on request to City of Launceston.
2.	Information can be used for other purposes permitted by the Local Government Act 1993 and regulations made by or under that Act, and, if necessary, may be disclosed to other public sector bodies, agents or contractors of City of Launceston, in accordance with Council's Personal Information Protection Policy (17-Plx-005).
3.	Failure to provide this information may result in your application not being able to be accepted or processed.

PURPOSE

The purpose of this application form is to facilitate the validation of eligibility for a pensioner rate remission.

SCOPE

All pensioner rate remission applicants within the City of Launceston municipal area.

RELATED POLICIES & PROCEDURES

N/A

DOCUMENT INFORMATION

Reference number	23-Fmx-014
Version	30/06/2025
Review	24/06/2026
Key function	Properties
System	Rating
Document type	Form
Responsible Directorate	Organisational Services Network
Approved by	Team Leader Receivables
Action Officer	Christine Phillips
Text search key words	Pensioner rate remission

To be communicated to (To be identified by Approver) (Insert ✓ in relevant row)	✓	Department/Area only
		Directorate via Director and Managers
	✓	Specific Areas: <ul style="list-style-type: none">• Customer Service Centre
		Organisation-wide
	✓	Website
		Intranet (via a link)

Hard copy distribution	Customer Service Centre
-------------------------------	-------------------------