

Pensioner Rate Remission 2026/2027 Application

Local Government (Rates and Charges Remissions) Act 1991 & Local Government Act 1993

Name									Name ID Office Use		
Pension No.									Date of Grant	/	/
Phone No.									Date of Birth	/	/
Email											

Property Address									Property ID.	
------------------	--	--	--	--	--	--	--	--	--------------	--

As at 1 July 2026 I held one of the following valid concession cards (<i>a copy must be attached</i>)	
Health Care Card	☐
Pensioner Concession Card	☐
Veterans' Affairs Gold Card endorsed as War Widow/Widower or TPI	☐

I was in Australia on 1 July 2026.	Yes ☐	No ☐
and I owned and occupied the property as my principal place of residence.	Yes ☐	No ☐
Have you applied for a rates pension remission on any other properties for the 26/27 financial year?	Yes ☐	No ☐

If <u>no</u> above , were you liable for rates on the above property and:		
a Life Tenant (<i>attach a copy of your Life Tenancy Agreement</i>) or,	Yes ☐	No ☐
an Occupier (<i>attach written consent from the owner</i>) or,	Yes ☐	No ☐
a resident of a prescribed institution (e.g. nursing home - <i>for a maximum of 2 years</i>)	Yes ☐	No ☐

I want future rates notices emailed to me.	Yes ☐	No ☐
I want a reprint of my rates notice.	Yes ☐	No ☐

Office Use Only

Processed By	
Smart Card	
Dog Registered	

File No.					
EO		OD		Box	
Doc. No.					
Action Officer:			Date Received:		
P Keygan					

Conditions

This application is subject to approval by Department of Treasury and Finance. If on investigation it is revealed you were not entitled to receive the remission you will be notified and required to repay the amount of the remission. You may provide the Council with further information if you believe the grounds for refusal were incorrect. If your claim is still refused you may formally object to the State Revenue Office, if this is unsuccessful you have the right to appeal to the Magistrates Courts for the objection to be reviewed.

If you lose your entitlement to a Centrelink Pensioner Concession card, Health Care card or Veterans' Affairs gold card endorsed TPI or War Widow/er; or are no longer living at the property at 1 July of any financial year you are required to notify the Council. If you fail to notify the Council of such changes, or if you make a false and misleading statement, the Commissioner of State Revenue may impose a fine.

You should also note that if you are out of the country temporarily, as at 1 July in a particular year, you will be required to reapply for a rate remission in the following year.

Declaration

I (customer name) _____ authorise:

- the City of Launceston (the council) to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the council and Treasury to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to the council and Treasury.

I understand that:

- Services Australia will collect, use and disclose personal information to the council including my name, address and concession card type and status to confirm my eligibility for relevant rates concession/rebate.
- I understand that the council will disclose my personal information to Department of Treasury for the purposes of approval of the rates concession/rebate.
- this consent, once signed, remains valid while I am a customer of the council unless I withdraw it by contacting the council or Services Australia.
- I can get proof of my circumstances or details from Services Australia and provide it to the council so they can determine my eligibility for relevant rates concession/rebate.
- if I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the rates concession/rebate provided by the council.

Do you confirm that you have read and understood the information above, and that you give your consent for the council to use Centrelink Confirmation eServices to confirm your details with Services Australia?

☐ Yes

☐ No, I will verify my details another way

Applicant's Signature		Date	/	/
------------------------------	--	-------------	---	---

By signing this application, you are certifying that the information supplied is true and correct to the best of your knowledge.

Please return the completed form, along with a copy of your concession card, to either
contactus@launceston.tas.gov.au or by visiting our Customer Service Centre.

Personal Information Protection Statement

As required under the Personal Information Protection Act 2004

1.	Personal information is managed in accordance with the Personal Information Protection Act 2004 and may be accessed by the individual to whom it relates, on request to City of Launceston.
2.	Information can be used for other purposes permitted by the Local Government Act 1993 and regulations made by or under that Act, and, if necessary, may be disclosed to other public sector bodies, agents or contractors of City of Launceston, in accordance with Council's Personal Information Protection Policy (17-Plx-005).
3.	Failure to provide this information may result in your application not being able to be accepted or processed.

PURPOSE

The purpose of this application form is to facilitate the validation of eligibility for a pensioner rate remission.

SCOPE

All pensioner rate remission applicants within the City of Launceston municipal area.

RELATED POLICIES & PROCEDURES

N/A

DOCUMENT INFORMATION

Reference number	23-Fmx-017
Version	06/08/2026
Review	24/06/2027
Key function	Properties
System	Rating
Document type	Form
Responsible Directorate	Organisational Services Network
Approved by	Team Leader Receivables
Action Officer	Paige Keygan
Text search key words	Pensioner rate remission

To be communicated to (To be identified by Approver) (Insert ✓ in relevant row)	✓	Department/Area only
		Directorate via Director and Managers
	✓	Specific Areas: • Customer Service Centre
		Organisation-wide
	✓	Website
		Intranet (via a link)

Hard copy distribution	Customer Service Centre
-------------------------------	-------------------------