

Dates

The Learn to Swim office is closed from Saturday, 17 December, 2022 and will reopen from Monday, 9 January, 2023. Classes start from Saturday, 28 January, 2023 and are held every week until Friday, 15 December, 2023. Classes are held during School Holidays, but not on the following Public Holidays:

Wednesday 22 February Monday 13 March Friday 7 April - Tuesday 11 April Tuesday 25 April Monday 12 June Thursday 12 October Monday 6 November

- Launceston Cup Day
- Eight Hours Day
- Easter Holidays
- ANZAC Day
- King's Birthday
- Launceston Show Day
- Recreation Day

If your class falls on one of these days, you will not be charged for that class.

New Enrolments

New enrolments in our 2023 program will be available via our website from Monday, 9 January, 2023. Please be aware that enrolments are subject to availability and may be closed at different times throughout the year. To enrol scan the QR code or go to:

Enrolment Form



www.launceston.tas.gov.au/lac/Swim-School/Enrolment

Swim Teachers

All of our Swim Instructors and Deck Officers are qualified and trained to teach a variety of levels and skills. All instructors hold a current CPR certificate, and trained lifeguards are on pool deck during all lessons.

Parental Supervision

It is a condition of entry that all children must be accompanied and actively supervised by a parent or guardian over the age of 16 while at the Launceston Leisure & Aquatic Centre. Children will not be accepted into lessons if a parent or guardian is absent. Children under 6 years old must have a responsible person within arm's reach at all times. If your child is under 3 years we require a parent or guardian over the age of 16 years to be in the water with them during their class. This is for your child's safety and confidence.

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Students may visit anytime

We want your child to be able to practice their skills as much as possible, so all current Swim School students are welcome to visit the Centre at any time for FREE!

This free entry applies to the enrolled student only, the appropriate entry fee must be paid for siblings and friends who are not enrolled. Parents must also pay the appropriate entry fee unless your child is under the age of 6.

School Holidays

It is important for your child's learning that they consistently practice their skills, therefore lessons will continue to run during the school holidays throughout the year until classes end on Friday, 15 December, 2023.

Suspensions

Throughout the calendar year students are entitled to four lessons worth of suspensions. Suspensions can be used for holidays, sickness or for any other circumstance that may arise. We encourage you to use these suspensions if your child is sick. You will not be charged for missed lessons relating to long term medical conditions if you are able to supply us with a medical certificate. Lesson suspension requests must be made via our online form which can be found on our website:

www.launceston.tas.gov.au/lac/Swim-School/Current-Students

Cancellations

Lessons can be cancelled at any time. Swim School Direct Debit Payments are ongoing until a Cancellation form is submitted online. Our cancellation form can be found on our website here: www.launceston.tas.gov.au/lac/Swim-School/Current-Students



Feedback

In the final week of each school term, parents will have the opportunity to discuss their child's progress with teachers in the last five minutes of their lesson. Please see our friendly Deck Supervisor in the Learn to Swim Office for any enquiries regarding your child's progress.

Continuous Progression

All children learn at a different pace and it is important that children are continually challenged in their lessons.

Therefore Swim School students will be assessed weekly and will be given the option to progress to the next class level.

Sometimes this means changing the time, day or instructor, but this will be discussed on an individual basis. We aim to have all children in classes that suit their abilities.



Newsletters and Communication

The Swim School send a regular newsletter, with important information, dates to remember, swimming tips and more. Any additional important information will also be communicated via email. Email is a quick and easy form of communication, please make sure the email address we have on your file is up to date.

Swimwear

All students are to wear appropriate swimwear. We suggest students have their own set of goggles and a swimming cap. T-shirts, wetsuits and other street wear is not permitted. We also recommend against wearing board shorts or rash vests, so your child can move freely in the water. All children that normally wear a nappy are required to wear some form of aqua nappy if swimming in a public facility (Public Health Act 1997). Please ensure that your children are suitably attired for the comfort and safety of all patrons.

Swim Shop Discount

Students enrolled in our Learn to Swim program receive a 10% discount in our Swim Shop.

Contact Us

During lessons we have a Deck Supervisor available on pool deck to answer any questions. For all other enquiries please contact the Learn to Swim team. Phone: 03 6323 3050 Email: la.learntoswim@launceston.tas.gov.au

Class Fees

Classes are \$19.00 per lesson and payment is made fortnightly via direct debit. Direct Debits run every second Thursday. Our Swim School runs two weeks in advance, therefore you will need to pay a one or two week pro-rata payment to secure your booking.

2023 Direct Debit Dates

19 January	11 May	31 August
2 February	25 May	14 September
16 February	8 June	28 September
2 March	22 June	12 October
16 March	6 July	26 October
30 March	20 July	9 November
13 April	3 August	23 November
27 April	17 August	7 December

Please allow up to five (5) working days for Direct Debits to be processed.

If Direct Debit falls on a Public Holiday the account may be debited the next working day.

Launceston Leisure & Aquatic does not charge dishonour fees, but please be aware that your individual financial institution may charge a fee if this payment is dishonoured. Leisure and Aquatic reserves the right to refuse entry if fees have not been paid.

Please be aware that three Direct Debit rejections may result in immediate cancellation from the program.

Communicable Diseases

For the safety and wellbeing of students and teachers it is important that students do not attend lessons if they are unwell or are suffering from any skin infections or other communicable diseases. Teachers can refuse entry to the pool if your child is sick.

Please ensure that students do not attend lessons or visit the Centre if they:

- Have cold or flu like symptoms
- Have COVID-19 or have been in contact with someone who has COVID-19
- Have been instructed to quarantine and have not completed the required 14 days quarantine

Examples of other communicable diseases include: Varicella (Chickenpox); Morbilli Virus (Measles); Impetigo (School Sores); Rubella (German Measles); Mumps; Conjunctivitis; Diarrhoea and/or Vomiting; Pediculosis (Head Lice): Human Papilloma Virus (Plantar Warts); Pertussis (Whooping Cough); Enteroviruses (Hand, Foot and Mouth Disease); Herpes Simplex (Cold Sores).

DISCLAIMER: All efforts have been made to ensure the information printed in this guide is correct. Launceston Leisure & Aquatic reserves the right to make changes to prices, programs and procedures where necessary.

