

Dates

The last week of Learn to Swim classes for 2023 and the first week of classes for 2024 will be as follows:

Last Lesson of 2023	First Lesson of 2024	
Saturday 9 December	Monday 29 January	
Sunday 10 December	Tuesday 30 January	
Monday 11 December	Wednesday 31 January	
Tuesday 12 December	Thursday 1 February	
Wednesday 13 December	Friday 2 February	
Thursday 14 December	Saturday 3 February	
Friday 15 December	Sunday 4 February	

All current bookings will roll over to 2024. Students who remain enrolled over the holidays may continue to enjoy free entry. If you need to change days/times for next year, please do so in the last week of lessons.

The Learn to Swim office is closed from Saturday, 16 December, 2023 and will reopen from Monday, 8 January, 2024.

Classes start from Monday, 29 January, 2024 and are held every week until Sunday, 15 December, 2024. Classes are held during school holidays, but not on the following Public Holidays:

Wednesday 28 February

Monday 11 March

Friday 29 March - Tuesday 2 April

Thursday 25 April Monday 10 June

Thursday 10 October

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Monday 4 November

- Launceston Cup Day

- Eight Hours Day

- Easter Holidays

- ANZAC Day

- King's Birthday

- Launceston Show Day

- Recreation Day

If your class falls on one of these days, you will not be charged for that class.

Class Fees & Payment

Classes are \$19.50 per lesson and payment is made every fortnight via direct debit. Our Swim School runs two weeks in advance, therefore you will need to pay a one or two week prorata payment to secure your booking. Class fees must be paid via direct debit only in 2024.

School Holidays

It is important for your child's learning that they consistently practice their skills, therefore lessons will continue to run during the school holidays from Monday, 29 January, 2024 until classes end on Sunday, 15 December, 2024.

Current Students

We have a *Current Students* page where you can find important information and links to our forms. Scan the QR code to access our *Current Students* page, or go to:

www.launceston.tas.gov.au/lac/CurrentMembers

Suspensions

Throughout the calendar year students are entitled to four lessons worth of suspensions. Suspensions can be used for holidays or for any other circumstance that may arise. You will not be charged for missed lessons relating to illness if you are able to supply us with a medical certificate. Lesson suspension requests must be made via our online Lesson Suspension form which can be found on the *Current Students* page on our website.

Students may visit anytime

We want your child to be able to practice their skills as much as possible, so all current Swim School students are welcome to visit the Centre at any time for FREE!

This free entry applies to the enrolled student only, the appropriate entry fee must be paid for siblings and friends who are not enrolled. Parents must also pay the appropriate entry fee unless your child is under the age of 6.

Parental Supervision

It is a condition of entry that all children must be accompanied and actively supervised by a parent or guardian over the age of 16 while at the Launceston Leisure & Aquatic Centre. Children will not be accepted into lessons if a parent or guardian is absent. Children under 6 years old must have a responsible person within arm's reach at all times.

Continuous Progression

All children learn at a different pace and it is important that children are continually challenged in their lessons.

Therefore Swim School students will be assessed weekly and will be given the option to progress to the next class level.

Sometimes this means changing the time, day or instructor, but this will be discussed on an individual basis. We aim to have all children in classes that suit their abilities.

Swimwear

All students are to wear appropriate swimwear. We suggest students have their own set of goggles and a swimming cap. T-shirts, wetsuits and other street wear is not permitted. We also recommend against wearing board shorts or rash vests, so your child can move freely in the water. All children that normally wear a nappy are required to wear some form of aqua nappy if swimming in a public facility (Public Health Act 1997). Please ensure that your children are suitably attired for the comfort and safety of all patrons.



Newsletters and Communication

The Swim School send a regular newsletter, with important information, dates to remember, swimming tips and more. Any additional important information will also be communicated via email. At times, urgent information is communicated via SMS. Please make sure your contact details are up-to-date, you can update your details on our *Current Students* page.

Feedback

We offer a Feedback Week in each school term throughout the year. During Feedback Week, parents will have the opportunity to discuss their child's progress with teachers in the last five minutes of their lesson. Please see our friendly Deck Supervisor in the Learn to Swim Office for any further enquiries.

Swim Teachers

All of our Swim Instructors and Deck Officers are qualified and trained to teach a variety of levels and skills. All instructors hold a current CPR certificate, and trained lifeguards are on pool deck during all lessons.

Swim Shop Discount

Students enrolled in our Learn to Swim program receive a 10% discount in our Swim Shop.

Contact Us

During lessons we have a Deck Supervisor available on pool deck to answer any questions. For all other enquiries please contact the Learn to Swim team. Phone: 03 6323 3050 Email: la.learntoswim@launceston.tas.gov.au

2024 Direct Debit Dates

18 January	9 May	29 August
1 February	23 May	12 September
15 February	6 June	26 September
29 February	20 June	10 October
14 March	4 July	24 October
28 March	18 July	7 November
11 April	1 August	21 November
25 April	15 August	5 December

Please allow up to five (5) working days for Direct Debits to be processed. If Direct Debit falls on a Public Holiday the account may be debited the next working day.

Centre Rules & Conditions of Entry

All patrons must adhere to Centre Rules and Conditions of Entry, which are available our website here: www.launceston.tas.gov.au/lac/About/Centre-Rules

Cancellations

Lessons can be cancelled at any time. Swim School direct debit payments are ongoing until an online Cancellation Form is submitted. Our cancellation form can be found on the Current Students page on our website.

Communicable Diseases

For the safety and wellbeing of students and teachers it is important that students do not attend lessons if they are unwell or are suffering from any skin infections or other communicable diseases. Teachers can refuse entry to the pool if your child is sick.

Examples of other communicable diseases include: Varicella (Chickenpox); Morbilli Virus (Measles); Impetigo (School Sores); Rubella (German Measles); Mumps; Conjunctivitis; Diarrhoea and/or Vomiting; Pediculosis (Head Lice): Human Papilloma Virus (Plantar Warts); Pertussis (Whooping Cough); Enteroviruses (Hand, Foot and Mouth Disease); Herpes Simplex (Cold Sores).

Keep up with us on Facebook and Instagram!



For more information about the Centre's facilities and services, go to: www.launceston.tas.gov.au/lac

DISCLAIMER: All efforts have been made to ensure the information printed in this guide is correct. Launceston Leisure & Aquatic reserves the right to make changes to prices, programs and procedures where necessary.

